



National Resource

ACS Air Miles Program

Program Details

The ACS Air Miles program is designed to help patients with the costs of air travel for cancer-related reasons by providing commercial airline tickets when available, as well as other charitable flight options, to cities where treatment will be administered.

Air Miles Program eligibility:

- Caller says the patient cannot afford air transportation.
- The air miles will be used for a cancer patient. (One escort is also permitted, though this is not required.)
- Use of miles will be for going to/from treatment.
- The patient can provide proof of treatment from the treatment facility when requested.
- Required travel is within the United States only (including the non-contingent states of Alaska and Hawaii, and the US territory Puerto Rico.)
- Constituent has not used the Society Air Miles Program within the last 365 days.

Though the above circumstances are given priority, arrangements may sometimes also be made for the following situations (proof of patient's status and/or required treatment will be requested):

- an immediate relative traveling to provide care for a terminally ill patient
- a patient traveling for cancer-related diagnostic or specialty assessment, or for a follow-up visit, when all other travel options have been exhausted

Delta Air Lines and United Airlines currently support the American Cancer Society's mission to save lives by offering their passengers and employees the opportunity to donate frequent flyer miles to people with cancer and their families for travel to and from cancer-related treatment. Constituents wishing to donate Delta SkyWish or United Mileage Plus air miles to the Society may do so at the 'Donate' section, "ACS Air Miles", on the ACS Web site, <http://www.cancer.org>. If internet access is not available, constituent can call the airline direct to donate and identify American Cancer Society as the charity recipient organization. Donations of air miles are not tax deductible.

- Delta SkyWish/SkyMiles 800-325-3999
- United Mileage Plus 800-421-4655

The Air Miles Program is a joint effort between Mercy Medical Airlift (MMA)/National Patient Travel Helpline (NPATH) and the American Cancer Society. MMA is a long-standing non-profit member of the Air Charity Network. NPATH is a part of MMA that serves as a central clearinghouse for many medical air charities.

Location Information

ACS Air Miles Program

24 hours/day, 7 days/week



1.800.ACS.2345 s www.cancer.org

Contact Information

Phone: (800)227-2345

Pref Contact Method: Phone

Additional Information

Cost/Fees: While every effort is made to minimize fees associated with the tickets, patients are required to cover processing fees, security fees and baggage fees associated with their travel. The processing fees are held to a minimum when 21-day advance notice can be given.

Website: <http://www.cancer.org>

Languages: Spanish, English, Translators Available

Last Annual Review: 6/22/2009

Your American Cancer Society compiled this information as a public service. Our goal is to provide a comprehensive list. Inclusion should not be viewed as an endorsement of these organizations and programs by your American Cancer Society. Should you experience difficulties with any of these resources, please call you local American Cancer Society office.